

### Usage Tips:

- Call customer service to activate your card before using.
- Call customer service to add memo with your travelling schedule.
- Make sure to activate SMS service before travelling; to receive message after each transaction.
- Upon arrival from travel, please contact customer service office in your branch to assure that your card is not enrolled among Cards Replacement List.
- Your card is as important as cash money. So be careful not to lose or damage the card.
- Do not keep your card & pin together.
- Secured online transactions with one-time password (OTP) service.
- In case of card loss, you should report immediately to customer service centre to block the card.
- You should review your monthly statement to ensure the validity of all transactions.
- When using your contactless card, make sure to enter your pin on the POS device.
- Cardholder should perform one contact transaction (Balance Inquiry) before using contactless feature.
- For contactless (Tap & Go) Parameters, please refer to branch customer service office or Call Centre 19604.
- Ensure placing contactless card covered to avoid data theft using special devices.
- Do not place contactless card near pos device while unused to avoid data collision.
- Do not disclose any of your personal data, pin, or card data to anyone & if required contact your bank immediately.
- For customer service 24/7, Please call 19604.